

ROUTINE CLEANING – ALL PRODUCTS

Use a non-abrasive damp cloth and mild detergent. Do not use granular material, bleach or acids.

DAMAGE, WEAR AND TEAR

We use the best industry-standard materials but all surfaces are vulnerable to scratching. Powder-coat paint and lacquers show scratches more with dark colours than light colours.

POWDER-COATED METAL

Surface scuff marks can be easily removed using Big Wipes. Chips and deep scratches can be painted over with external paint. Small pots of paint can be obtained from shop.martinbrownpaints.com/ral-colours/ral-touch-up-paint

STAINLESS STEEL

The surface is protected by a hard, clear finish specially formulated to prevent finger-marks showing.

BIRCH PLY – PLAIN AND TINTED

Scratches on plain ply tops do not tend to show. Scratches that show on dark tinted ply can be masked to some extent using tinted polishing wax from www.morrells.co.uk.

HARDWOOD – OUTSIDE USE

We provide unfinished hardwood slats for use outside that are as resistant as possible to all the environmental challenges posed by outside terraces, but customers need to consider how they wish to protect them in use. The main options are:

| Protection Options | Frequency | Wood Changes |
|---------------------|----------------------|--|
| Leave unprotected | N/A | Becomes grey, rougher surface, cracks |
| Apply Osmo Oil | Once or Twice a year | Colour restored, limited cracking |
| Osmo Country Colour | Every 2 to 3 years | Wood grain not as prominent, but good protection |

It is advisable NOT to apply Osmo Oil or Country Colour until the wood has been exposed to the elements for at least 12 weeks. This is to allow the surface to become receptive to treatment. There are special products on the market that can be used to clean and remove stains and mould from the untreated wood before oil or wood-stain is applied. It is advisable that the customer FM team establish their protection strategy and then contact a reputable supplier/manufacturer of oils or wood-stains for specific advice.

HARDWOOD – INSIDE USE

Hardwood slats for inside use have a clear lacquer protection.